

# ACL User Group Guidelines

## GENERAL POLICY

ACL User Groups are user-run, user-administered, and independent of ACL. The primary focus and objective of the ACL User Group is to provide a forum for the exchange of ideas, methodologies and best practices in the use of ACL technology amongst its members. It also serves to establish another channel to communicate feedback and ideas directly to ACL Services Ltd.

ACL does not manage, run or control User Groups. ACL, however, recognizes and provides valuable support and benefits to ACL User Groups.

- User Groups are independent, not for profit entities.
- The primary goals of User Groups are to generate ideas, experiences and user dialogue involving ACL technology. They are not designed for any personal profit or corporate gain as this will conflict with the User Group goals.

## WHO ARE ACL USER GROUP LEADERS?

- You are an independent, creative thinker (or a group of same) who has the ability to lead and motivate a group
- You are a supported customer of ACL technology
- You are a user, or you manage users of ACL technology
- You will act professionally, courteously and with integrity at all times
- You will not solicit User Group members for any services or any products. You are not employed in an organization competitive to ACL, or in any industry association

If you have any questions on what it takes to start or lead an ACL User Group, please contact [user\\_groups@acl.com](mailto:user_groups@acl.com)